Attention!

Owner’s Manual

Attention!

Please Read First

The information in the following manual is important and must be read in full and followed completely for your safety.
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Safe Body

Electronic Lock or Dial Lock

External Hinges

Handle
Single Lever, 3 Spoke (Shown), or 5 Spoke

Safe Door

Serial Number Label

Size of safe, graphics and color may vary on some models
Diagram - Inside

- Heat Expandable Door Seal
- Top Shelf
- Safe Interior Walls
- Gun Rack
- Side Shelf (3) (Varies based on Model)
- Divider (1) (Varies based on Model)
- Bolt Down Hole Cap (2)

Serial Number Label
Locking Bolts
Door Lock Override Device (Screws MUST be Removed to Activate Lock)
Door Back Panel (not available on all models)

Interior configuration, locking bolts and bolt work may vary on some models
Packet Attached to Handle Contains:

(1) 9V Alkaline Battery

(1) Spoke Handle Thread Lock

(1) Owner's Manual
(Not included w/ Single Lever Handle)

(1) Temporary Spoke

(1) Allen Wrench
Only Safes with Door Lock Override Device

(1) Plastic Hole Plug

Handle Spokes
3 or 5
(Located in box inside safe)

(2) Bolts
Concrete Bolts
(Inside safe)
Warning: Keypad cannot be removed from door.

**Step 1**
Locate the battery.

**Step 2**
Remove the Phillips head screw from the battery cover located on the bottom of the keypad.

**Step 3**
Connect the battery and gently insert the battery up inside the keypad and replace the battery cover.

**Step 4**
Re-install the Phillips head screw in the battery cover. **DO NOT OVER TIGHTEN**!
**IMPORTANT !!**
The temporary spoke provided is used to assist in opening the safe for the first time ONLY!

**Step 1**
Locate the temporary spoke.
Warning: Do not apply Spoke Handle Thread Lock on temporary spoke.

**Step 2**
Screw in the temporary spoke at the bottom of the handle hub.
Opening the safe for the first time

Follow steps in section 4 and 5 before proceeding.

**Step 1**

Gently, turn handle counter-clockwise until it stops.
(about 1/2 inch, in some instances handle may not need to be turned)

**Step 2**

Enter Factory Code:
1 - 2 - 3 - 4 - 5 - 6

After entering in the factory code, a double beep will be heard. Then grasp the handle (as shown) and gently rotate clockwise **within 4 seconds**.

**Step 3**

Handle should move to this position to open the safe door.

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**Caution!**

**Correct**

**Incorrect**
(Temporary handle could break)

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**Note!!**

A beep will be heard after each number is pressed. A double beep will confirm the correct code entry.
**Step 1**
Remove and discard the temporary spoke.

**Step 2**
Remove the box of spokes from inside of the safe. Unpack each spoke and apply one drop of Spoke Handle Thread Lock on the threads before screwing in the handles.

**Step 3**
Screw handles into the spoke hub.

3 Spoke Handle Shown
Consumer Alert!
Your safe may have a “Door Lock Override Device” installed. This device is to prohibit the lock from locking and it must be removed before the safe can be used properly. **This device is used for “Retail” display ONLY!**

Device Removal!
Remove the screw under the label with the provided allen wrench and plug the hole with the provided plastic hole plug.
Step 1: Open the Safe Door
Enter the Factory pre-set code of 1 – 2 – 3 – 4 – 5 – 6 and open the door.

Step 2: Programming
IMPORTANT! The following must be done with the door in the OPEN position with your locking bolts extended.

Please Note: Between each step you have **4 seconds** to proceed to the next step.
1. Enter in 0-0-0-0-0-0 six (6) zeroes. (This will put you in programming mode. You will hear a double beep.)
2. Enter in your existing 1-2-3-4-5-6 six (6) digit combination. (You will hear a double beep.)
3. Enter your new six (6) digit combination. (You will hear a double beep.)
4. Enter your new six (6) digit combination again. (You will hear a double beep.)
5. Wait approximately 10 seconds and then enter your new combination.
6. If the procedure was executed properly, you will be able to rotate the handle.
7. If the handle will not rotate and the safe will not open, the procedure was incorrectly executed and the combination is still 1-2-3-4-5-6. Leave the door open and start over with Step 2.

Entering in the wrong code will result in three (3) beeps.

Entering the wrong code four (4) times will result in the keypad shutting down for a five (5) minute time-out. The battery must remain connected. Removing the battery will not over-ride the shutdown period.
Dialing the Combination

S&G Dial Lock

Serial Number:

Turn the dial left (counterclockwise), stopping when the first number comes to the Dialing Index Mark the 4\textsuperscript{th} time.

Turn the dial right (clockwise), stopping when the second number comes to the Dialing Index Mark the 3\textsuperscript{rd} time.

Turn the dial left (counterclockwise), stopping when the third number comes to the Dialing Index Mark the 2\textsuperscript{nd} time.

Turn the dial slowly to the right until it comes to a complete stop, indicating the bolt has retracted.

The above is a sample ONLY. Your safe comes with its own combination set and the combo card is with the safe.
Attention!

The following is **BEST** performed with several individuals and is only a suggested method. Winchester Safes will not be liable for any accidents, damages or injuries that may occur.

**Step 1**
Using a 17MM wrench, remove the machine bolts (2) from underneath the safe on only **ONE** skid!

**Step 2**
Slightly push upward on the safe from the side while somebody else removes the skid.
Removing the safe from the pallet

Attention!

The following is **BEST** performed with several individuals and is only a suggested method. Winchester Safes will not be liable for any accidents, damages or injuries that may occur.

**Step 3**
Using a 17MM wrench, remove the machine bolts (2) from underneath the remaining skid!

**Step 4**
Slightly push upward on the safe from the side while somebody else removes the other skid.

**Step 5**
Lower the safe to the ground once the skid is removed safely.
Limited Lifetime Warranty

This safe made by Granite Security Products, Inc. (GSP) comes with a limited lifetime warranty, beginning on the purchase date, against defects in materials and workmanship as well as damage from a burglary attack or fire. The mechanical or electronic lock is warranted against defects in materials and workmanship for a period of one (1) year from the purchase date. **Proof of purchase is required to obtain service.**

This warranty also provides a free replacement safe if the safe is damaged in a burglary attack or fire. Free replacement claims must be made in writing and submitted along with a timely police or fire department report. Photos of the damaged safe must accompany the replacement claim.

GSP may at its discretion, open or repair the damaged safe on location, provided it is located within 100 miles of a skilled safe technician. If the safe is damaged to the extent that it cannot be opened by normal means, then GSP will have the safe opened by a skilled safe technician to retrieve the owner’s belongings. The maximum expense to repair or open a safe is limited to $300.00 USD. If the safe is to be replaced, a comparable, current production model will be shipped freight prepaid curbside delivery to the owner. Replacement safes that are outside of the contiguous United States will be shipped prepaid to the nearest seaport of debarkation in the Continental United States. Any freight cost(s) incurred from port to the consumer’s location will be the responsibility of the consumer. This warranty does not cover any cost to remove or install the replacement safe.

This warranty does not cover neglect, misuse, or abuse. It also does not cover damage caused by tampering with or altering of any part of the product. It also does not cover consumables such as batteries for the electronic lock. The safe must not be housed in an enclosed swimming pool area. The safe is to be located in an area which is climate controlled and is to be installed as instructed in the Owner’s Manual.

The Limited Lifetime Warranty can be transferred, for a fee, to subsequent purchasers or owners with the prior written consent from GSP.

Certain exclusions to this warranty are: safes used in a commercial or industrial environment, water damage of any kind, paint finish, and loss or damage by any means of personal property inside the safe.

GSP provides this warranty in place of all other warranties and assurances whether expressed or implied. GSP accepts no liability for incidental or consequential damage or loss by anyone as a result of using this safe.

To activate this warranty, please fill out the registration card below or go online to complete the registration at www.winchestersafes.com.

Granite Security Products, Inc.
Attn: Warranty Registration
1431 Greenway Drive, Suite 510
Irving, TX  75038

(The Serial Number is located on the right front of the safe down by the ground and also on the back of the safe)

Name___________________________________________ Phone __________________

Address  ______________________________________________________________________________________

City State ZIP ___________________________________________________________________________________

Email Address__________________________________________________________________________________

Serial No. _________________________________________ Date Purchased___________________

[WINCHESTER]

[Image: Winchester logo]
Extended Warranty Coverage

Your new safe comes with a limited lifetime warranty against defects in materials and workmanship. The mechanical or electronic lock is covered by a one (1) year warranty against defects in materials and workmanship.

FOR A FEE:

You can extend your warranty coverage on your mechanical or electronic lock which will include the following coverage:

1. EXTENDED LOCK COVERAGE: Nine (9) extra years of coverage (10 years total) on the mechanical or electronic lock installed on your safe.

2. FREE COMBINATION SEARCH: If your combination is lost or misplaced you will receive FREE combination searches for 10 years after purchase date.

To acquire your extended warranty coverage, go to our website at www.winchestersafes.com or call Customer Service at 469-735-4901 7:00am to 4:00pm Monday - Friday CST. You will need your safe serial number when purchasing your Extended Warranty Coverage. The serial number is located on the right front of the safe down by the ground and also on the back of the safe.

Granite Security Products, Inc.
Attn: Extended Warranty
1431 Greenway Drive
Suite 510
Irving, TX 75038
## Trouble Shooting Guide

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<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>I lost the combination or keys to my safe. What do I do?</td>
<td>For your protection, the most important aspect of this process is for us to verify the true ownership of the safe. Please go to <a href="http://www.winchestersafes.com">www.winchestersafes.com</a> and go to the COMBINATION / KEY REQUEST page and follow the instructions. Once completed, fax or mail the forms to us for processing.</td>
</tr>
<tr>
<td>What kind of battery do I use in my electronic lock?</td>
<td>High security electronic safe locks are very sensitive to battery power. All of our safe locks require a 9-volt ALKALINE ENERGIZER or DURACELL. Most likely, your lock will not operate properly if a battery other than this is used.</td>
</tr>
<tr>
<td>What do I do if my electronic lock drains my battery quickly?</td>
<td>If the correct battery is installed (9-volt ALKALINE ENERGIZER or DURACELL), the battery should last about 6 months with normal operation. If your battery fails within a week, contact our Technical Service at (469)-735-4901 (Monday - Friday 7:00 am to 4:00 pm CST.)</td>
</tr>
<tr>
<td>How do I replace the battery in my electronic lock?</td>
<td>Please go to the BATTERY INSTALLATION page at <a href="http://www.winchestersafes.com">www.winchestersafes.com</a> and select your electronic lock and follow the instructions. Make sure you use only a 9-volt ALKALINE ENERGIZER or DURACELL battery.</td>
</tr>
<tr>
<td>How do I change the combination in my electronic lock?</td>
<td>Please go to the LOCK INSTRUCTIONS page at <a href="http://www.winchestersafes.com">www.winchestersafes.com</a> and select your electronic lock. Select the lock that is installed on your safe and follow the instructions to change your combination.</td>
</tr>
<tr>
<td>Can I change the combination in the mechanical (dial) lock?</td>
<td>No. High security mechanical locks require special tools and lock expertise to change the combination. Please contact a licensed Safe Technician in your area and they will change your combination for a nominal fee.</td>
</tr>
<tr>
<td>I enter my code in the electronic lock and I get 5 “beeps”, and the lock will not open.</td>
<td>The 5 “beeps” indicates that the lock does not recognize the code you entered as being valid. Verify your code and enter it again. If the lock still does not open, please go to <a href="http://www.winchestersafes.com">www.winchestersafes.com</a> and go to the COMBINATION / KEY REQUEST page and follow the instructions. Once completed, fax or mail the forms to us for processing.</td>
</tr>
<tr>
<td>I enter my code in the electronic lock and I get 2 “beeps” and safe will not open. I enter it again, and get 2 “beeps” and safe is locked out.</td>
<td>2 “beeps” in succession is consistent with the lock not recognizing your code and the safe is locked out. Please contact our Technical Service for assistance at (469)-735-4901 (Monday - Friday 7:00am to 4:00pm CST)</td>
</tr>
</tbody>
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