



## OWNER'S MANUAL



## BANDIT™ SERIES

## NOTES:

**VISIT WINCHESTERSAFES.COM FOR 24/7 CUSTOMER SERVICE**

**CUSTOMER SERVICE DEPARTMENT**

HOURS: 7:00am - 5:00pm Central Time

PHONE: 877-948-6723 (877-9GUNSAFE)

**WINCHESTER SAFES**

4801 Esco Drive

Fort Worth, Texas 76140

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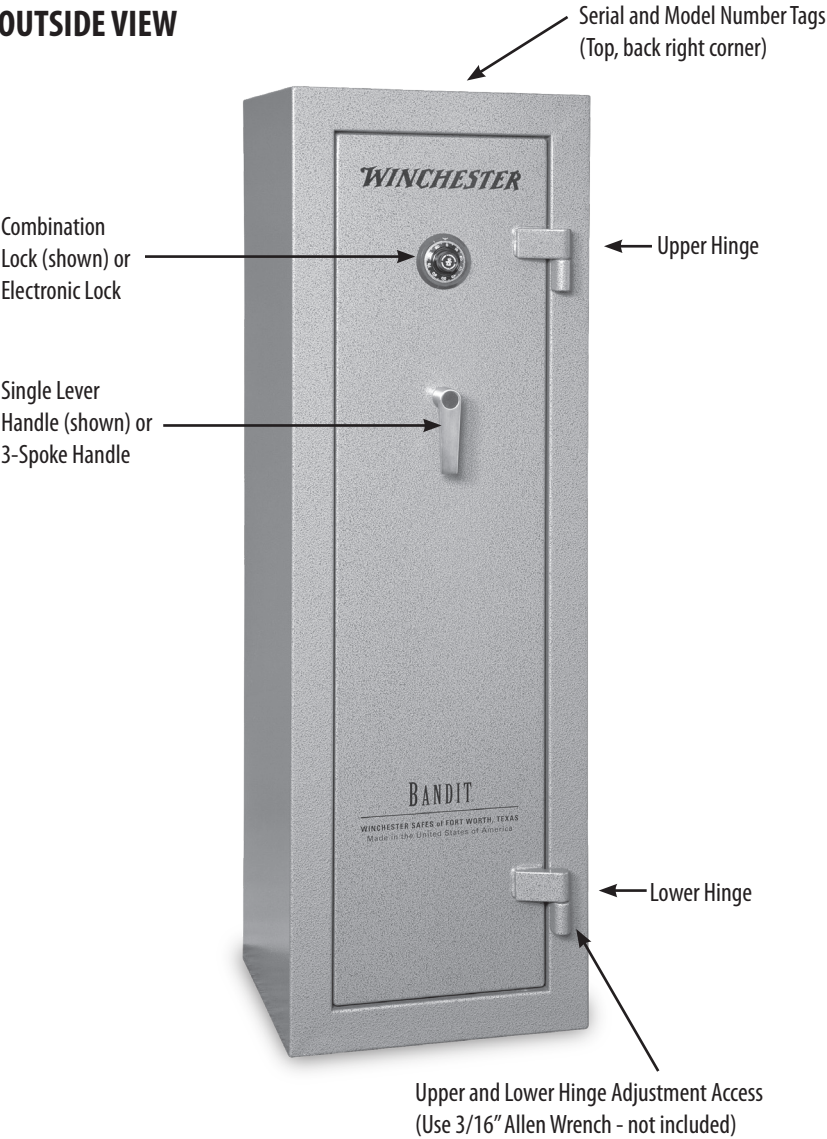
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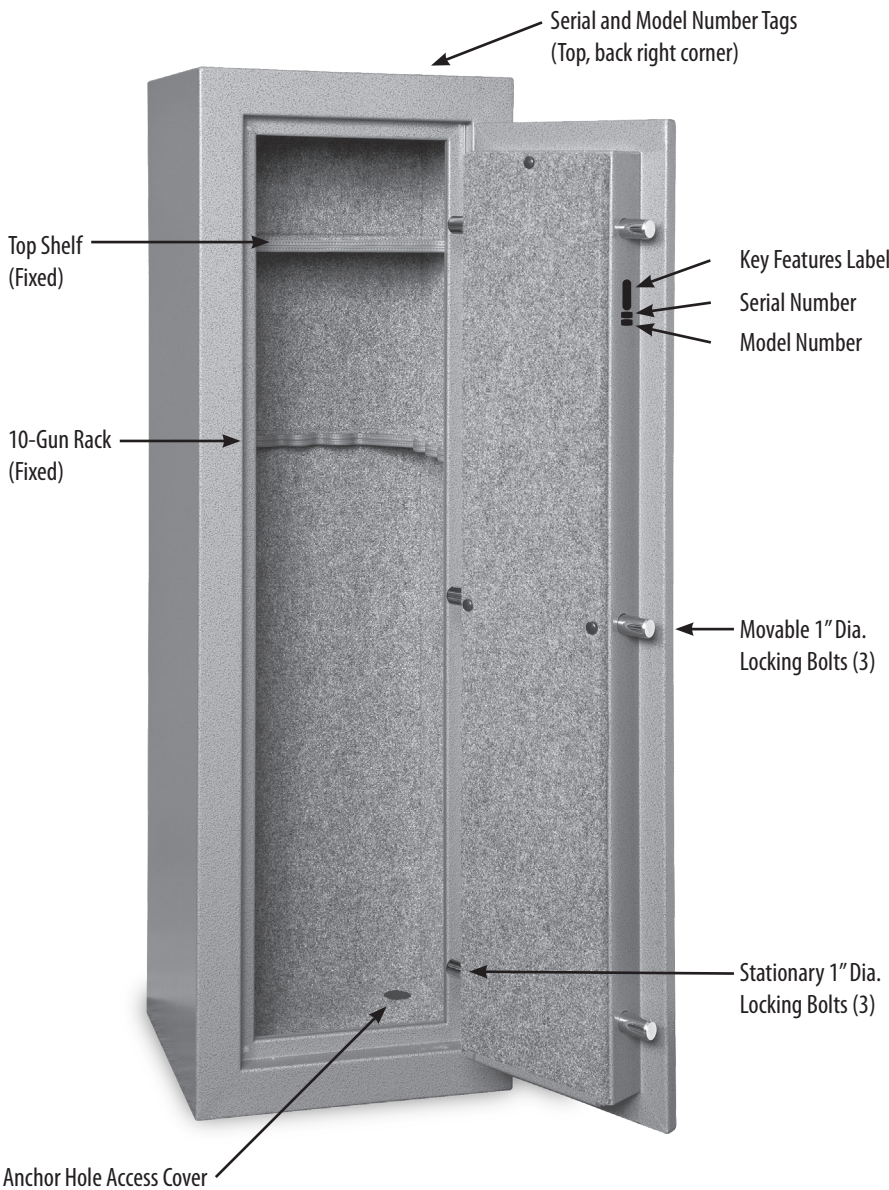
Accessories ..... Back

Congratulations on your purchase of a new Bandit Series personal security safe built in Fort Worth, Texas by Winchester Safes. Your new safe will provide you with many years of trouble-free protection of your valuables with very little service on your part.

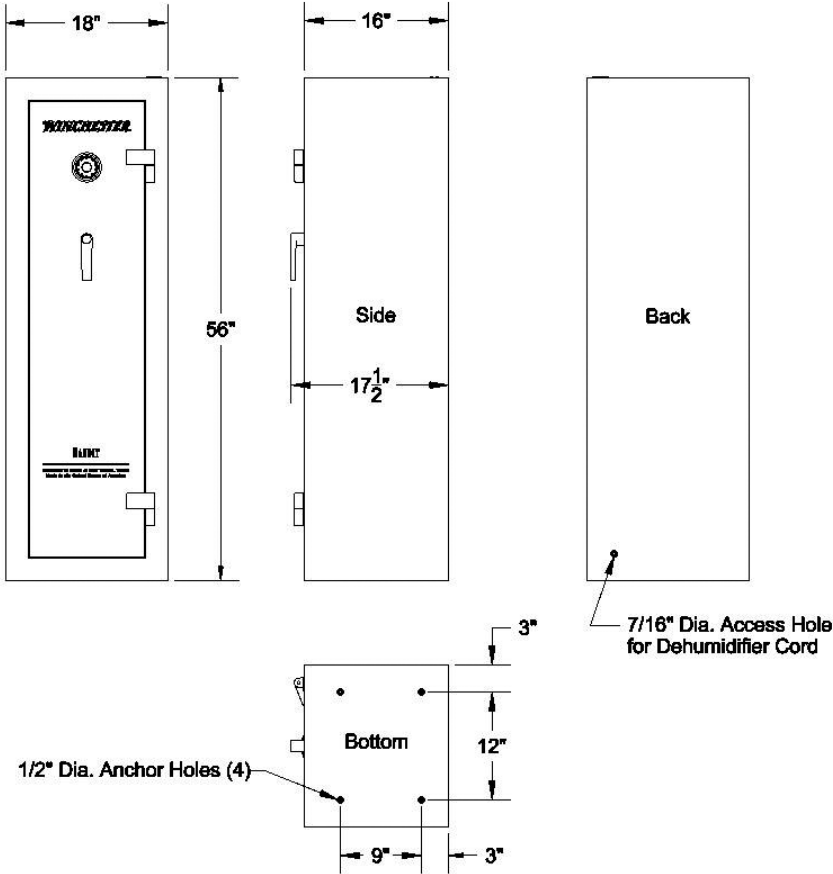
**OUTSIDE VIEW**



INSIDE VIEW



SPECIFICATIONS



## DELIVERY AND INSTALLATION

**A. If you purchased your safe from a retailer and are having it delivered and installed,** the delivery company personnel will provide you with the proper instruction for the correct operation of your safe. Pay very close attention to the operation of the lock. Make sure you can comfortably operate the lock before they leave your home or office. After they have shown you how to operate the lock, you should lock and unlock the safe several times without any assistance from them. Once you are comfortable with this procedure, and can do it consistently, you are now ready to operate your safe.

Your new safe left the factory in new condition and without damage. Inspect your new safe for any damage prior to the delivery people leaving. Any damage claims at time of delivery must be resolved with the delivery company and/or your retailer. Please do not contact the factory.

**B. If you purchased your safe and are doing your own delivery and installation,** you must read and follow these instructions. Safes are heavy and cumbersome and there are risks associated with the untrained consumer doing their own delivery and installation. We recommend that you use a professional safe installer, who is insured, and will have the necessary equipment and training to safely and properly install your safe.

**1.** Packaging should have been removed and safe inspected for damage prior to accepting the safe from your retailer. If your safe is damaged at this point, please contact your retailer. Do not contact the factory.

**2.** Verify that the Serial Numbers on the safe are the same as the one in this manual. Serial Numbers are located on top of the safe, in the back right corner and also on the upper part of the inside door, near the locking bolts. In the unlikely event that all three serial numbers do not match exactly, please contact the Winchester Safes Customer Service Department.

## **DELIVERY AND INSTALLATION** *(CONTINUED)*

**3.** Your safe was shipped with the door closed and locked. Open the safe by following the *MECHANICAL LOCK OPERATING INSTRUCTIONS* found on page 10 of this manual, or the *ELECTRONIC LOCK OPERATING INSTRUCTIONS* found on page 11 of this manual.

**4.** Remove the safe from the pallet by first opening safe the door. Find and remove the (4) four decorative plugs in the safe bottom. Using a 9/16 inch socket and ratchet, remove the four lag bolts that secure the safe to the pallet. Reinstall the four decorative plugs. Next, close the safe door and extend the locking bolts by rotating the handle counterclockwise (turn right). The Bandit 9 weighs approximately 200 pounds. With the assistance of one or more adults, slide the safe to one side of the pallet to prevent it from tipping over. Tilt the safe over until the bottom side of the safe touches the floor, and then tilt the safe over enough to allow the pallet to be removed from under the safe. Tilt the safe back up and set flat on the floor.

**5.** With a dolly, substantial enough to support the size and weight of your safe; move the safe to your desired location. Consideration should be given to the weight of the safe and the type of flooring that the safe will be moved across. Wood, tile, carpet and other types of flooring can be easily damaged and it is your responsibility to take whatever measures necessary to prevent any damage. If your home is pier and beam construction, you should place the safe in an area of the floor that you are sure will support the safe's weight. To maximize the fire protection of your safe, we recommend you place it in the lowest elevation in your home. In a home fire, the coolest part of the fire is in the basement area and the hottest in the upstairs.

**6.** To maximize the burglary protection, and prevent the safe from toppling over, you should anchor your safe to the floor.

**7.** Your new Bandit safe is now ready to use.



## MECHANICAL LOCK OPERATING INSTRUCTIONS

The lock on your safe is a Sargent and Greenleaf (S&G), Group 2, Mechanical Combination Lock, with a front reading dial and dial ring. The S&G mechanical lock is the finest, most trusted and reliable lock being used in the industry today. They are precisely made, and the brass construction of the lock tumblers, which does not require lubrication of any kind, will provide you with many years of reliable functionality with little or no service. However, the dialing instructions must be performed exactly or the lock will not open. A deviation of as little as a half number off the combination will be enough to not allow the lock to open. Practice the dialing of your combination several times when you first get your safe and you will avoid a lot of unnecessary frustration.

### **Before we start, there are a couple Do's and Don'ts:**

#### **Do's:**

1. Always dial the combination on the index mark at 12 o'clock on the dial ring. The index mark at 11 o'clock is for service only and is never used by the user of the safe.
2. Turn your dial slowly and use finger-tip pressure only.
3. Do not pass your number in the dialing sequence, even by the slightest amount. If you do, the lock will not open, you must start over and redial your combination.
4. Have ample light on your dial for good visibility, and stand directly in front of your dial when running the combination. Do not stand to the side of the dial. The parallax view could be enough for you to go over or under your number and the lock will not open.
5. **Store this manual with your combination in a secure place other than inside your safe.**

#### **Don'ts:**

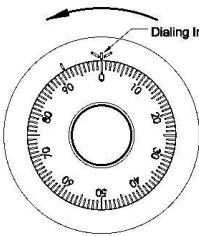
1. Do not spin the dial in a rapid motion or turn it back and forth. It could damage the lock to the point that it will not open and you will be locked out of your safe.
2. Never use lubricant of any kind.
3. Do not go past any of the numbers in your combination and continue dialing.  
The lock will not unlock. Start from the beginning and redial the entire combination
4. **Do not store this manual and your combination inside your safe.**

MECHANICAL LOCK DIALING INSTRUCTIONS

SERIAL NUMBER: \_\_\_\_\_

COMBINATION: \_\_\_\_\_

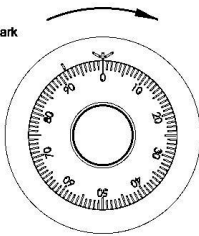
Record your combination from above, in the spaces below for each step.



STEP 1:

Turn the dial counterclockwise (left) at least 3 revolutions and stop when the first number comes to the index mark.

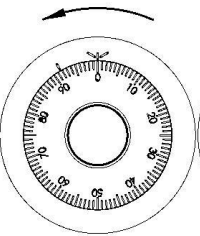
1st# \_\_\_\_\_



STEP 2:

Turn the dial clockwise (right) passing the second number twice and stop when it comes to the index mark the third time.

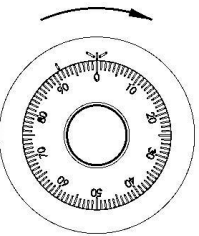
2nd# \_\_\_\_\_



STEP 3:

Turn the dial counterclockwise (left) passing the third number once and stop when it comes to the index mark the second time.

3rd# \_\_\_\_\_



STEP 4:

Turn the dial clockwise (right) until you feel the dial tighten slightly. Using fingertip pressure only, continue turning the dial until it stops. The lock is now open.

Rotate the safe handle clockwise (turn left) and retract the bolt work and open the door.

## MECHANICAL SAFE LOCKING INSTRUCTIONS

**STEP 1**- Making sure there is not any obstruction inside the safe that will block the door from closing or the movement of the locking bolts; close the door and rotate the handle counterclockwise (turn right) until it comes to a solid stop.

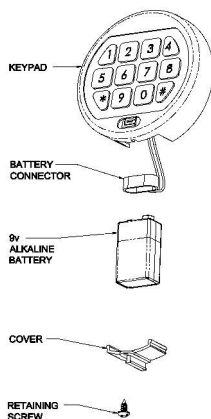
**STEP 2** - Turn the dial counterclockwise (left) at least three revolutions. Your safe is now locked.

## ELECTRONIC LOCK OPERATING AND CHANGING INSTRUCTIONS

The Combination for this safe was preset at the factory to 1-2-3-4-5-6. The combination can be changed to any six (6) digit combination of your choice.

### STEP 1: INSTALLING THE BATTERY

The battery is located inside the keypad. To install the battery, find the battery cover pull tab located on the bottom of the keypad at the 6 o'clock position. Remove the Phillips head cover retaining screw. Pull on the tab to remove the cover and expose the battery compartment. Gently pull the battery connector and wires down. Attach a new 9-volt ALKALINE battery to the connector (ENERGIZER® or DURACELL® only). Push the battery and wires up into the compartment and re-install the cover and retaining screw. The lock is now powered and ready for use.



### STEP 2: OPENING THE DOOR FOR THE FIRST TIME



- Enter the factory set combination 1-2-3-4-5-6
- Turn handle clockwise to open the safe

If entered correctly, you will hear one (1) beep after each entry and two (2) beeps after entering the last number. The two (2) beep sound is your indicator that you have entered the correct combination. If you hear three (3) beeps, you have incorrectly entered the

**STEP 2: OPENING THE DOOR FOR THE FIRST TIME** *(CONTINUED)*

preset combination of 1-2-3-4-5-6. Within five (5) seconds after entering your combination and getting the two (2) beep sound, turn the safe handle clockwise to retract the locking bolts and open the door. If the safe handle is not turned during the five (5) second window, the lock will automatically go back into the locked mode and you will have to reenter the combination.

**STEP 3: CHOOSING YOUR PERSONAL COMBINATION**

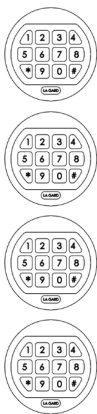
Choose a six 6-digit combination that only you know and can easily remember. Please take your time in choosing your combination, giving it the appropriate attention it deserves. Once you have chosen your personal combination, please write it in the spaces provided in the *SETTING YOUR PERSONAL COMBINATION* in Step 4 of these instructions.

**STEP 4: SETTING YOUR PERSONAL COMBINATION**

Follow the instructions in Step 2 to open the door. The door is to remain open until the *SETTING YOUR PERSONAL COMBINATION* process is finished. This will prevent a lockout condition if a mistake is made in the combination changing procedure.

The lock will beep two (2) times after each 6-digit entry, if entered correctly. Please note that after entering the next sequence of numbers, you have five (5) seconds or the lock will reject the combination change process and revert back to the original combination of 1-2-3-4-5-6 (if you are setting your combination for the first time).

**THE DOOR MUST BE OPEN AND THE LOCKING BOLTS EXTENDED.**



- Enter six (6) zeros: 0-0-0-0-0-0
- Enter the existing 6-digit combination: 1-2-3-4-5-6
- Enter your new 6-digit combination:  
\_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_
- Enter your new 6-digit combination AGAIN:  
\_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

## **ELECTRONIC LOCK OPERATING AND CHANGING INSTRUCTIONS** *(CONTINUED)*

Keeping the door open, enter your new combination. If it was programmed correctly, you will get two (2) beeps after entry and the handle will turn clockwise and retract the locking bolts.

If at any time in the combination changing procedure you hear three (3) beeps, you must start over at the beginning of Step 3 and repeat the entire procedure.

### **CHANGING YOUR PERSONAL COMBINATION IN THE FUTURE**

You can reset your 6-digit combination at any time you choose. Please follow the *SETTING YOUR PERSONAL COMBINATION* instructions on page 12. You will have to use your personal combination (rather than 1-2-3-4-5-6) as the existing combination. All other steps are the same.

### **LOW BATTERY POWER**

Repeated beeping after the entry of your 6-digit combination indicates that the battery power is low. The safe may continue to open, but a new 9-volt ALKALINE battery (ENERGIZER® or DURACELL® only) should be installed immediately. Refer to *INSTALLING THE BATTERY* on page 11 for installation instructions.

### **BATTERY IS DEAD AND YOU CAN NOT OPEN THE SAFE**

First of all, don't worry. Your combination is retained in the lock even if all power is lost. Simply install a new 9-volt ALKALINE battery to the connector (ENERGIZER® or DURACELL® only) by referring to the *INSTALLING THE BATTERY* on page 11 for installation instructions. Once battery is installed, the lock will open normally.

## **ELECTRONIC SAFE LOCKING INSTRUCTIONS**

**STEP 1** - Making sure there is not any obstruction inside the safe that will block the door from closing or the movement of the locking bolts; close the door and rotate the handle counterclockwise (turn right) until it comes to a solid stop.

**STEP 2** - Turn the dial counterclockwise (left) at least three revolutions. Your safe is now locked.

## CARE AND USE OF YOUR SAFE

When putting guns inside your safe, ensure the barrel rests solidly in the gun placement to prevent accidental shifting when the door is closed.

If you are storing data media in the safe you should purchase separately from an office products retailer, a data media storage container and place it inside your safe. Data media can be damaged in temperatures as low as 125°F and will not be protected in the safe alone.

You should install a dehumidifier, available from our website, if your safe is in a high humidity environment.

Do not place your safe in a pool house, garage or storage area where caustic chemicals are kept or are in the air. This will cause damage to the sensitive lock mechanism and could cause the lock to fail.

Your safe warranty may be voided if you use any tools whatsoever or attempt to repair your safe. Contact Customer Service or your retailer if your safe does not function properly.

Do not remove the back cover of the door. Removal of this component by anyone other than a certified safe technician may void your warranty.

**The lock does not require any service. Avoid using any spray lubricants.  
The lock will surely fail if you do.**

The locking mechanism or bolt work does not require any service other than occasionally wiping a very thin film of light grease on the locking bolts to facilitate easy travel.

The safe has a baked on, durable, powder coat finish that resists scratching and chipping. To clean the surface, wipe with a cotton cloth, dampened with warm sudsy water. Do not use any spray cleaners.

The Palusol® door seal does not require any maintenance. Do not allow the seal to be removed, as its removal will significantly reduce the fire protection of your safe.

## LOST COMBINATION

The loss of your combination can create a high amount of frustration when trying to retrieve it from the manufacturer. We understand this and try to make the process as easy as possible. However, due to liability issues, we must be assured that we are giving the combination to the true owner and as such, our Customer Service Representatives are required to follow the procedure exactly. We request your patience when you are requesting a copy of the combination.

The mechanical lock combination of your safe was determined by a random number generator and set at its time of manufacturing. The only record of the combination and the serial number is kept on file at our company and can be accessed by authorized company personnel only. The electronic lock has an override code programmed at the time of manufacturing. The only record of the override code and serial number is kept on file at our company and can be accessed by authorized company personnel only. If you lose or forget your combination, you can request a copy for a nominal fee. You can visit our website at [winchestersafes.com](http://winchestersafes.com) and print a copy of the Combination Request Form or call our Customer Service Department at 877-948-6723 and they will mail or fax a copy of the form to you.

## FREQUENTLY ASKED QUESTIONS

**Q.** Can I change the mechanical lock combination to my safe?

**A.** No. Only a Certified Safe Technician can change the mechanical lock combination. The mechanical lock combination can be changed and requires special tools and knowledge. You must contact a Certified Safe Technician in your local area for this service.

**Q.** I bought the safe and it did not come with a mechanical lock combination.

**A.** Every mechanical lock safe is shipped from the factory with a mechanical lock combination and an Owner's Manual. You now have two choices; go back to the retailer where you purchased it and see if they have it, or refer to the Lost Combination section of this manual and follow the instructions on page 15 or on our website, [winchestersafes.com](http://winchestersafes.com).

**Q.** I lost or misplaced my personal programmed electronic lock code.

**A.** All electronic lock safes have an override code kept on file at our company. Refer to the

## FREQUENTLY ASKED QUESTIONS (CONTINUED)

*LOST COMBINATION* section of this manual and follow the instructions on page 15 or on our website, winchestersafes.com.

**Q.** Do I have to have the Lost Combination Request Form notarized?

**A.** Yes. It is the only practical method for us to insure that you are the owner of the safe.

**Q.** Can you give me the combination to my safe over the phone?

**A.** No. We have no foolproof method to verify that you are the owner of the safe over the telephone. See Page 15 under *LOST COMBINATION*.

**Q.** My electronic lock keypad beeps five (5) times and the lock will not open.

**A.** The five (5) beeps indicates the battery is low and cannot operate the electronic lock. Refer to the Installing the Battery on page 11. Make sure you use a 9v *Energizer* or *Duracell* Alkaline battery.

**Q.** Is my safe watertight?

**A.** No. Consideration should be given to the risk of water exposure when choosing the location your safe will be placed.

**Q.** Is the door removable?

**A.** Yes, but not recommended to be removed by the consumer due to the very high likelihood that you will damage the safe and/or could cause serious injury or death in the event the door falls on someone. Removing the door will void your warranty.

## WARRANTY CLAIMS

Please read the entire Warranty located on Page 17 of this manual. It will provide you with the length and specifics of Warranty for the safe. It will also cover what we will do and what we will not do. If you do have an issue and it falls under the Warranty Coverage, you will be required to provide the serial number and proof of ownership if you have not registered the safe on our website. For Warranty service, please contact the Customer Service Department at 877-948-6723.



**WARRANTY CLAIMS** *(CONTINUED)*

Please note that the Warranty specifically does not cover the loss or damage to the contents of the safe, under any circumstance. We highly recommend that you purchase insurance coverage for the contents of your safe.

**WARRANTY REPAIRS**

Any Warranty repairs to your safe must be made with the authorization of one of our Customer Service Representatives. You may reach them Monday through Friday from 7:00am to 5:00pm, Central Time at 877-948-6723. Without exception, if you have work performed on your safe without prior authorization, the payment for the work performed will be the sole responsibility of the safe owner.

**WARRANTY**

Granite Security Products, Inc. doing business as Winchester Safes, warrants that for a period of (5) five years from the date of purchase, this product will be free from defects in materials and workmanship. The Sargent and Greenleaf, Group 2 Lock used on the safe comes with a (2) two year warranty against defects in materials and workmanship. For a nominal fee, the lock warranty can be extended an additional (9) nine years, for a total of (11) eleven years warranty coverage on the lock. Contact Winchester Safes Customer Service Department to purchase the additional coverage on the lock. If your safe has a La Gard Electronic Lock as an upgrade, the lock warranty is the same as the Mechanical Combination Lock.

This warranty includes a Free Replacement Guarantee in the event your safe is damaged in a fire or burglary attack. A timely police or fire report must be submitted to Customer Service to process the claim. Once the claim is verified, and if the safe cannot be opened by normal means, a qualified safe technician will be dispatched by Customer Service to open the safe at no cost to the Owner. Replacement will be made with a new or remanufactured product. If the product is no longer available, replacement will be made with a similar product of equal or greater value. The safe will be shipped freight prepaid, curbside delivery. Moving and installing the safe is the responsibility of the Owner.

**WARRANTY** *(CONTINUED)*

This Warranty is transferable to subsequent Owners by contacting Customer Service.

The Warranty of the safe will be voided if the Owner makes any unauthorized repairs, removes components, or alters the safe or its components in any way.

Loss of contents of the safe is not covered, nor is water damage by any means covered by this warranty. Safes used in a Commercial or Industrial environment carry a (1) one-year warranty and the extended lock warranty is not available.

Within ten days of purchasing the safe, the Owner must register the Warranty with Winchester Safes by either calling Customer Service at 877-948-6723 or registering it online at [www.winchestersafes.com](http://www.winchestersafes.com).

This is your complete Warranty. No other written or verbal statements by any Winchester Safe employee or Retailer is authorized to make any modification beyond what is included in this Warranty.

## NOTES:

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**CUSTOMER SERVICE DEPARTMENT**

HOURS: 7:00am - 5:00pm Central Time

PHONE: 877-948-6723 (877-9GUNSAFE)

**WINCHESTER SAFES**

4801 Esco Drive

Fort Worth, Texas 76140



## ACCESSORIES

Available online at [www.winchestersafes.com](http://www.winchestersafes.com)



**DOOR PANEL ORGANIZER**



**DEHUMIDIFIER**



**EVault BIOMETRIC 3.0 PISTOL SAFE**

Scan to access  
[winchestersafes.com](http://winchestersafes.com)



**EXTENDED LOCK WARRANTY**

Made & Printed in the USA

13-WS-OM-USA-BAN-V2

# BANDIT™ SERIES